

# STUDENT HANDBOOK

Toulouse



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# Welcome to Icam!

On behalf of the Icam family, I am very happy to welcome you to our school. Be assured that all Icam staff and students are committed to make your studies a success.

Icam has the ambition to train competent men and women, active in the business community and the society.

We value self-improvement necessary to learn a profession: learning requires full personal commitment and is a privileged place for human development. Competent employees, managers and entrepreneurs are experienced women and men; they have experienced real life and have learned to make the most of it. They collectively seek solutions.

Icam offers you the chance to put theory into practice by confronting you with real-life problems. You will also have the opportunity to run projects and collaborate with other students. Succeeding together is a great challenge, which can reap extraordinary results.

We are convinced that Icam offers a place to exercise your freedom—freedom of choice and action. You can be active in your training. You can interact with your peers, with your teachers, even industry representatives. Your success is a result of your personal choices.

Icam trains generalist engineers open to innovations in multiple technological fields. This will be the opportunity for you to expand your knowledge and take into account the bigger picture of all the projects you carry out. You will certainly discover new approaches that will enrich you. We are convinced that solutions to ecological and societal challenges will come from a multidisciplinary approach.

You will also immerse yourself in the French culture. You will learn to adapt yourself. At the same time, it will allow you to better perceive the values of your own culture. Be yourself, cultivate your roots. Share who you are too. Intercultural dialog is a mutual enrichment.

I hope that your experiences at Icam may accompany you throughout your life. Take advantage of this privileged time to develop a network full of solidarity. We hope that tomorrow you will be able to contribute to a more united world. It's through achieving great projects together that your friendships will be strong and last forever.

Help us build together the Icam and the world of tomorrow!

Have a nice stay at Icam!



Marc Genuyt  
International Programs  
Deputy Director



# About the Icam Group

The Icam Group welcomes around 800 engineering students and 500 trainees (Vocational Training) every year, with the help of its 120 employees.

There are different campuses of the Icam Group in France:

- **Lille** campus
- **Paris-Sénart** campus
- **Nantes** campus
- **Bretagne** campus
- **Vendée** campus
- **Toulouse** campus

The Icam Group also has an international network and several campuses abroad, such as

- **Congo** and **Cameroon** with Institut Ucac-Icam
- **India** with Loyola Icam College of Engineering and Technology
- **Brazil** with Unicap-Icam International School
- **Democratic Republic of Congo** with ULC-Icam
- **Ecuador** with PUCE-Icam





# Welcome to the Toulouse campus



Catherine Maury,  
Toulouse Campus  
International Relations Office

*Dear International Exchange Students,*

*We are very happy to welcome you to our Engineering School. You are now an important member of the Toulouse campus. Congratulations!*

*This handbook has been put together to help you better prepare your international mobility program at the Toulouse campus. We aim to answer some of the major questions you may have before your arrival in France and at the Toulouse campus.*

*The International Relations Office, together with the other school departments, is at your disposal to help you organize your stay in our country, and your study period in our school.*

*We fully recommend that you read the following handbook attentively, and to consult your advisor, Registrar's office and/or the International Relations Office Department at your home institution before your departure. The more questions you clear up prior to your departure, the better.*

*Please do not hesitate to contact us if you need any help!*





# About Toulouse

Toulouse is well situated geographically. The **Atlantic** is about three-hour drive away, the **Mediterranean** two hours away and the **Pyrenees mountains** with their ski resorts lies only about one and a half hour to the south. Some other **magnificent attractions** in the region are the Tarn Gorges, the fortified medieval town of Carcassonne, the Cathar castles, the holy city of Lourdes and so on...

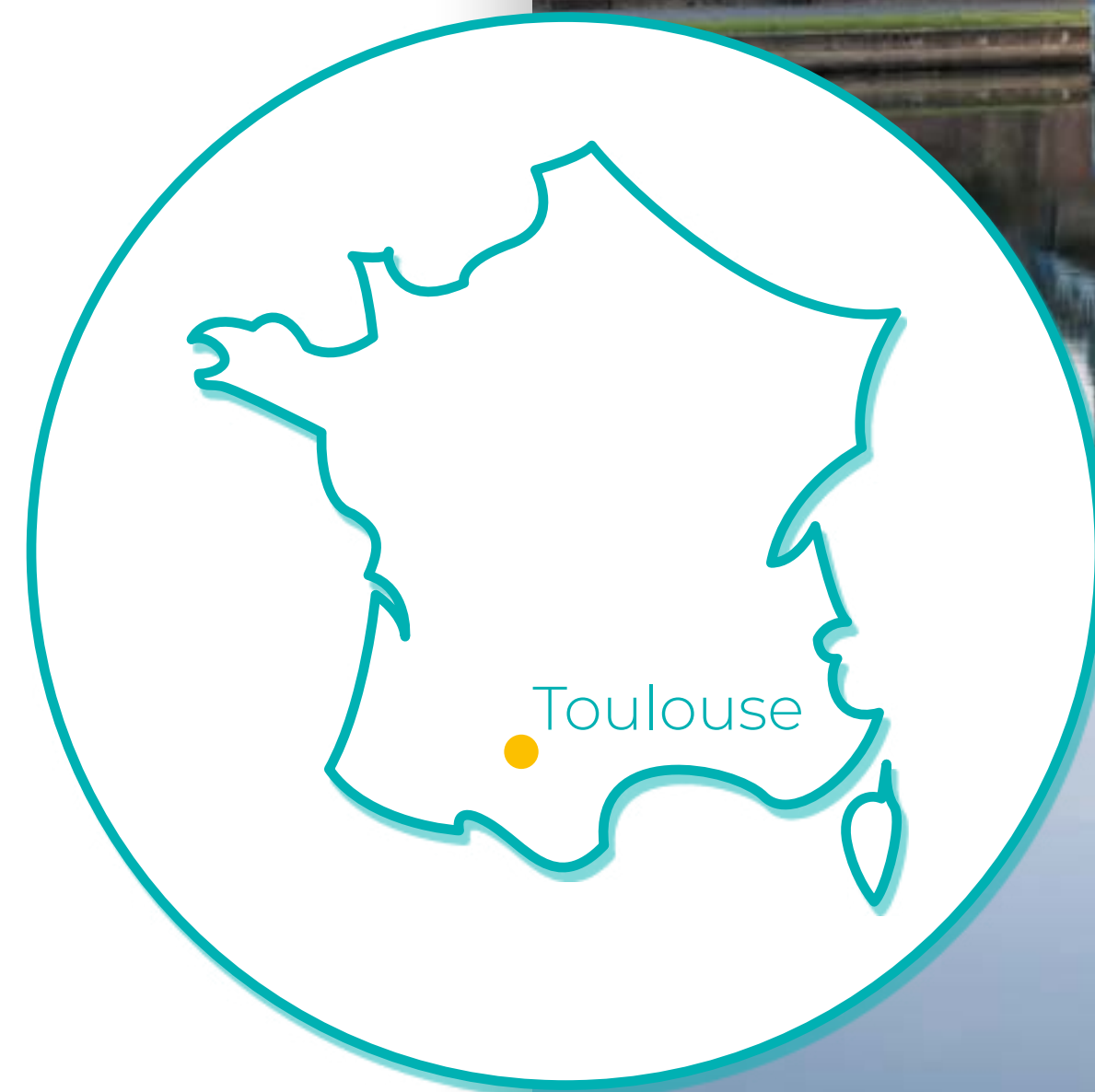
## “La ville rose”

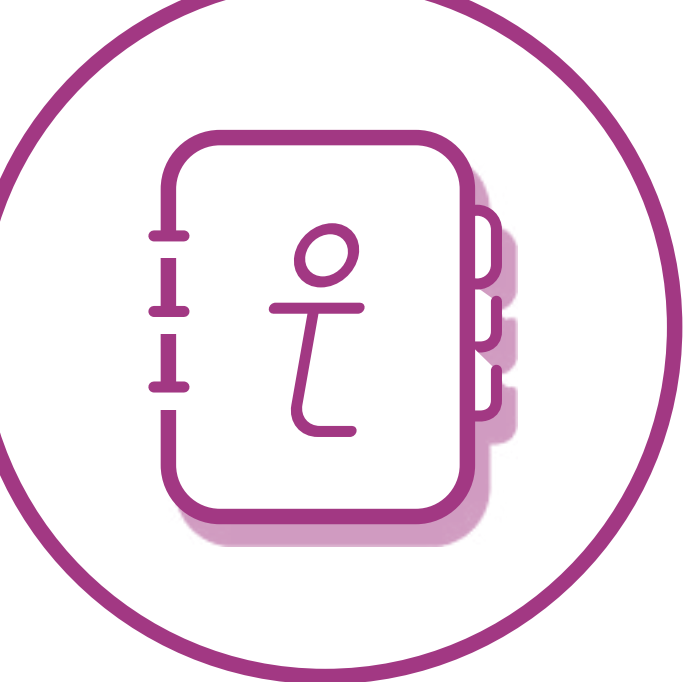
Once the capital of all the regions where Occitan “Langue d’Oc” was spoken, Toulouse is now the sixth most important city in France and the **capital of the Midi-Pyrenees Region**. The city’s busy **industrial life centers** around the **aeronautical construction industry**, complemented by numerous **high-tech industries** (electronics, biotechnology) have been added. The city also has a **top-quality scientific infrastructure**. Toulouse is also France’s **second university town** with 110 000 students attending its four universities and 13 specialized schools.

Brick, the only construction material available in any sufficient quantity in the alluvial plain of the Garonne, has long predominated buildings of Toulouse, lending the city its unique style and beauty. It is the reason why it is traditionally referred to as “la ville rose”.

## Climate

Toulouse enjoys a **Mediterranean climate**, with rain in autumn, winds from the north and south, a mild winter (average 6° C) and a hot summer (average 25 °C).





# The Toulouse campus & Overall Directory

School address *75 Avenue de Grande-Bretagne,  
31300 Toulouse*

Opening hours:  
8.00-17.30

<https://en.icam.fr/>

Your main  
contact

**Catherine Maury**

[catherine.maury@icam.fr](mailto:catherine.maury@icam.fr)

International  
Relations  
Office  
Manager  
(Incoming  
& Outgoing  
students)

*+33 (0) 5 34 50 50 24 /  
+33 (0) 6 80 47 99 82*

Opening hours:  
from Monday to Friday (except  
Wednesday afternoon)  
8.00-12.00 - 13.30-17.30

Director  
**Jean-Denis Falise**

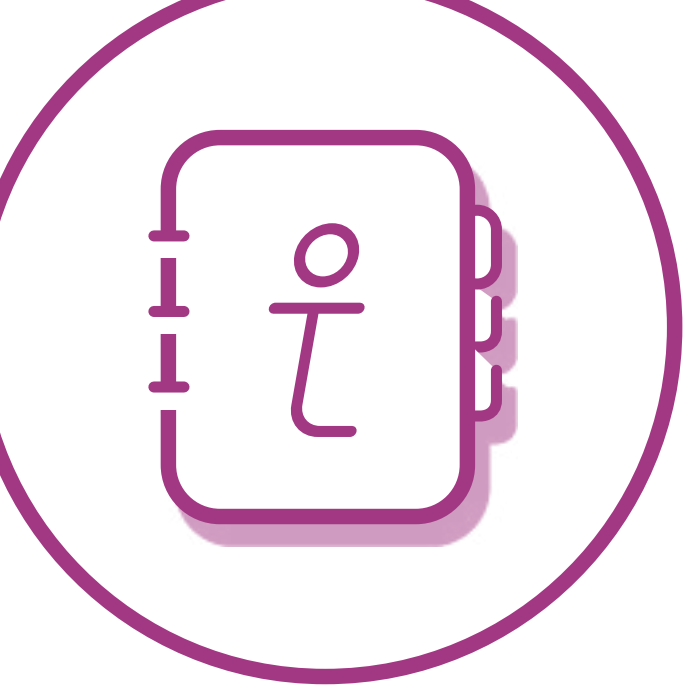
Dean of Studies  
**Martin Rallier du Baty**  
(parcours intégré),  
**Christian Courties**  
(parcours apprentissage)

**Sarah Gautrault**  
(parcours ouvert)

Assistant Dean of Studies  
**Cécile Marchegay**  
(parcours intégré)  
**Séverine Bélison**  
(A1, A2)  
**Isabelle Brulher**  
(A3, A4, A5)

**Marion Delroise**  
(parcours ouvert)





# The Toulouse campus & Overall Directory

## ACADEMIC DATES:

### ORIENTATION SESSION

First week of September or First week of February  
(Information Session, French courses...)

### SEMESTER DATES

#### For Year B3:

Fall Semester: Sept to end January

Spring Semester: February to early June

#### For Year M1:

Fall Semester: end September to end January

Spring Semester: early Feb to early July

#### For Year M2:

Fall Semester: early September to mid February

Spring Semester: early February to early July





## Documents Checklist

To help you prepare for your arrival in France, we have summarized a list of documents that you would want to have at hand both in print and in digital format prior to your departure.

- ☐ **Passport** (with your visa if you have one) or **ID Card** if you're a European student
- ☐ **Visa** and/or ***titre de séjour*** where applicable (see [Formalities section](#))
- ☐ **Insurance** or **Health coverage** if you have one, or **European Health Insurance Card** if you're a European Student
- ☐ Certified copy of your **Birth Certificate translated into French** by a sworn translator. Contact your local French Consulate or Campus France to get a list of certified translators.
- ☐ **Original Documents submitted to the French Consulate or Embassy** in your home country (you may be asked to show these documents when entering France).
- ☐ **Certificate of accommodation**



# Formalities

## BEFORE COMING TO FRANCE

### COST OF LIVING IN FRANCE

Depending on your student budget, studying in France may be expensive.

Campus France's website provides an accurate and up-to-date cost of living information in France. Please visit: <https://www.campusfrance.org/en/preparing-budget-student-France> for these up-to-date costs.

Below is a sample monthly budget for your reference:

Housing	400-500 €
Electricity*	€30
Food and Groceries	200-300 €
Transportation	30-35 €
Health Insurance	220 €
Mobile Phone Credit or Subscription	2-35 €
Internet Services*	10-40 €

*\* if not already included in rental price of accommodation*

# Student visa

Depending on your nationality, your situation and the length of your stay, **you may need to obtain a visa to study or conduct research in France.**

If you are staying in France for **more than three months**, a Student Visa is required. You can obtain it from the **French representatives in your home country** (Embassy or Consulate).

In order to know if you need a visa, please visit the official website for the visa application to get accurate and up-to-date information: <https://france-visas.gouv.fr/>

If you want to have more specific information about your situation, ask the French services of your home country directly, or visit Campus France's website <https://www.campusfrance.org/en/the-different-types-of-visas>

Please bear in mind that **you are responsible for complying with the French laws regarding residence permits.** Anticipate and find out the legal requirements that concern you before your departure.



# Formalities

AFTER ARRIVAL IN FRANCE



## Student Visa Online Validation

If you have a student visa in your passport, you must **validate your visa on the OFII's website** (Office Français de l'Immigration et de l'Intégration) within three months of your arrival. A special session will be held by the **International Relations Office of your campus in order to help you do this procedure**. You can also do it on your own at:

<https://administration-etrangers-en-france.interieur.gouv.fr/particuliers/#/>.

In order to do the validation, you will need to have in your possession:

- ☐ a **valid email address**,
- ☐ **information about your visa**,
- ☐ your **arrival date** and **home address in France**,
- ☐ and a **60€ stamp** that you will need to buy on the same website.

**Validating your Student Visa is one of the first priorities after your arrival.** Besides being a legal requirement, it is essential to give you access to housing and social security assistance during your stay.



## Social Security enrollment

Registration to social security, *French Sécurité Sociale*, is **free and mandatory for all students in France**, whether French or international.

Non-European students must enroll in the *Sécurité Sociale* upon arrival.

This is also a **major priority** to be accomplished as soon as you arrive. A special session by the International Relations Office will be held to help you do this procedure. If you wish to do it on your own, you will have to do it online as soon as you register at school at:

<https://etudiant-etranger.ameli.fr/#/>

You will need to submit copies of the following documents:

- ❑ passport
- ❑ visa and/or titre de séjour
- ❑ certificate of enrollment
- ❑ bank account details in France (RIB number)
- ❑ certified copy of Birth Certificate translated into French by a sworn translator. (Contact your local French Consulate or Campus France to get a list of certified translators).
- ❑ European Students must be subscribed to the **European Health Insurance**.

The **European Health Insurance Card** must be requested prior to arrival in France. If not applicable, enrollment in the *Sécurité Sociale* is compulsory.



## MEDICAL VISIT

Non-European students, or European students without a European Health Insurance Card, will need to fill in a **medical form** during the application process.

This form is sent to the email address indicated by the International Office of your Campus. It is mandatory to complete the medical form prior to your arrival in France. If you are unable to do so, you will have to visit the **university's medical center** for a medical exam at your own expense.



## Opening a French Bank account

Having a French bank account will be necessary for your enrollment to the **French Social Security**, for applying for the **CAF**, and will make your life in France a lot easier!

Besides the above-mentioned cases, you will need it to **subscribe to a phone company** and to a **student transport card**. Please note that in France, you will also be required to give your **RIB** (Relevé d'Identité Bancaire), which is your bank account details, for many things!

### WHERE TO OPEN A BANK ACCOUNT IN TOULOUSE?

We advise you to go to the **Société Générale** located at [49 Avenue Etienne Billières, 31300 Toulouse](#). Most of our international students open their bank accounts there. Note that an Icam student will help you to open a bank account.

However, please bear in mind that when students from abroad wish to open a bank account, they are asked to provide a number of documents such as an **enrollment certificate** (*Certificat de Scolarité*), a copy of your **passport** or **ID Card**, and your **housing contract** or **certificate of accommodation**.





## Arrival

### PICK-UP SERVICE

The Toulouse campus will be delighted to guide you upon arrival!

Arrivals to Toulouse can be by **airplane**, **train**, **bus** or **car**, depending on where you come from. In case you arrive by **airplane from Paris** (there are two airports there: Orly and Roissy-Charles de Gaulle), you should take a plane to **Toulouse Blagnac Airport**. An International Club member can pick you up in any of those gares and take you to your accommodation. If you want to benefit from this service, you will have to reply to the International Club's email as soon as you get your train tickets confirmation, and indicate the pieces of information they will require.

#### TO COME TO OUR CAMPUS BY SUBWAY:

From the Toulouse Blagnac Airport, take the **tramway line T2** direction Palais de Justice. Get off at **Cartoucherie station** and walk through the railway on the left side, turn left as soon as you see the Icam sign.

**From the railway station Matabiau**, take the **subway line A** direction Basso Cambo. Get off at **Patte d'Oie station** and walk through Avenue de Grande-Bretagne. Turn left as soon as you see the Icam sign (in front the TOTAL gas station).

See the interactive plan of Toulouse: <https://www.plan.toulouse.fr/PDI/>

*The use of [Google Maps](#) will help you a lot!*





# Arrival

## ORIENTATION SESSION

Upon arrival to the campus, you will be asked to attend the **Orientation Session**. This takes place in **September** for the Fall Semester, and **the end of January or middle of February**, for the Spring Semester.

**Timetables, course methods and evaluation processes** will be discussed at the **Orientation Session**. Practical information for your studies at your campus and your new life in Toulouse and France will also be shared.

We encourage you to list all of your questions upfront and raise them during the Orientation Session. They can be helpful for you, and for the other students attending it.





# Arrival

## FRENCH CLASSES

As an international student, you will have the opportunity to improve or to acquire French language skills during your study program. French courses are held each semester, and are accompanied by cultural activities. These courses will not only help you speak French quicker, but will also help you understand the French culture and facilitate your integration.

The Toulouse campus offers *FLE* courses (*Français Langue Étrangère* = French as a Foreign Language) to exchange students without any extra charge.

You can read more about the French as a Foreign Language Program of Icam [here](#).

If you are planning to have extra courses, here is a good address:

Alliance Française de Toulouse — Cours de Français Langue Étrangère — French as a foreign language

**3 bis Place Guy Hersant, 31400 Toulouse**  
**+33 (0) 5 34 45 26 10**

<https://www.alliance-toulouse.org/index.php?L=1>

## STUDENT CARD

International Students enrolled in a mobility program at Icam will get an **Icam student card** upon arrival.

During the application process, you must provide an **identity photo** in .jpeg format. The student card will give you **access to reduced fares for museums, cinemas and more**, and will be essential to **access the campus's buildings and facilities**.

## ACCOMMODATION

The Toulouse campus has a **student residence**, also known as *Maison des Icams* or MI. If you apply early enough, and there are rooms available for your term, you can benefit from this Icam service. The price is €420 per month for a room with a shared kitchen for the year.

The residence accommodates 300 students. Its integration on the school's campus makes it a privileged place that allows young people who join us to make a successful transition between secondary and higher education.

A 7-storey building located on the Icam campus for a real campus experience, 76 flats make up this 300-room residence, 40 T7 (6 rooms) with terrace, 8 T5 (4 rooms), 28 studios.

The shared flats have : a 25 m<sup>2</sup> kitchen-living room opening onto a balcony/terrace, a shower room for 2 students (private shower rooms in the studios)

The residence offers the following services : a Wi-Fi internet network in the residence, collective and associative facilities located on the ground floor, including a laundry, a gym and weight room, a mail service, work areas, a foyer (table football, billiards, etc.) and a chapel, fully enclosed premises for bicycles.

Access to the residence and flats by badges.



# Arrival

## ACCOMMODATION

### ABOUT THE MI

At the MI, you will find

- A gym and a bodybuilding room
- Work and study areas
- Game rooms (baby foot, billiards, etc.)
- a chapel
- Relaxation room
- a laundry room
- Mail service

Community life at the MI is managed by the **Bureau des Résidents (BDR)**, or Residents' Office. Furthermore, the **Bureau des Elèves (BDE)**, or **Students' Council**, proposes **different activities and promotes student events**.

The reading method, specific to Icam, is also applied in student life within the residence, from a personal point of view (life conditions) all the way to a student's point of view (workload and possible difficulties). The main aim is to contribute to your immersion in the MI and to offer you the best conditions for a successful student life.

A student buddy is also present at the MI in order to propose activities for the students and to help if any difficulties related to student life arise.

Lastly, there is a night guardian on-site at the MI to ensure security at nighttime.

Being part of the residence means being part of student life, meeting French students, discovering French habits, and joining the heart of the Toulouse campus!

We believe that living on campus is a crucial part of the educational experience, and that it encourages students' success and fulfillment. At the same time, it allows students to have access to all services that MI can provide.

However, if you prefer to live off campus, or is unfortunately unable to secure a room within the MI, you can look for alternatives at: <https://welcomedesk.univ-toulouse.fr/liste-articles-information/logement>



# Financial housing help

You may qualify for **rent subsidy** as an international student in France. If you do, the **CAF** (France's family assistance fund) distributes **monthly allowances** under one of two national programs (*APL-Aide Personnalisée au Logement*; or *ALS-Allocation de Logement à caractère Social*). Many international students already benefit from these programs. You can carry out an online simulation to verify your eligibility for the subsidy and if eligible, how much monthly assistance you are entitled to.

European students can apply their European Health Insurance Card. Non-EU students have to apply for the CAF at the same time as they apply for Social Security.

## HOW AND WHERE TO APPLY?

- The Welcome Desk will help you to apply to the APL. You have to take an appointment before going: [welcomedesk@univ-toulouse.fr](mailto:welcomedesk@univ-toulouse.fr)
- Fill in the **student file**, **print it**, attach the **required documents\*** and send them to the address provided by the CAF. This application is dependent on the CAF where your accommodation is located.



## DOCUMENTS REQUIRED:

- ☐ **RIB** (*Relevé d'Identité Bancaire*) provided by your French Bank when you open your French Bank account.
- ☐ Copy of **ID and/or passport**
- ☐ Copy of your **stamped visa** or **European ID Card**.
- ☐ **Birth Certificate** certified by a notary and translated into French by a sworn translator.
- ☐ Copy of your **accommodation contract**
- ☐ Proof of not evidence of **monthly income**
- ☐ Copy of your certificate of attendance.

## EXCLUSIONS TO CAF APPLICATION

- ☒ You are sub-renting a place (except if the landlord accepts to give you a housing certificate "Attestation d'hébergement")
- ☒ You don't have a French bank account.



## Health

Please note that the **French social health system** is one of the best health care in the world, and it offers medical and health services for students, including **preventive and wellness services**. French health care coverage, provided under the *Sécurité Sociale* system, gives you **partial reimbursement of your health expenses** (visit to the doctor, medical check-ups, etc.), and **registration is free**.

Moreover, General Practitioners (*médecins traitants*) in France deal with all health problems from strep throats to back aches and specialists are specialized in pathology or part of the body. For example, dentists for the teeth, ophthalmologist for the eyes, etc.

Note that a visit to a specialist has to be prescribed first by a General Practitioner.





## Health

To **consult a Doctor**, you can go to the **Health Center**:

*52, avenue de Grande-Bretagne  
31300 Toulouse  
05 61 31 82 83*

If you have an **emergency**, you can go to the **Hôpital Pierre Paul Riquet Toulouse**, located at: *Place du Dr Baylac — TSA 40 031 — 31059 Toulouse cedex 9*—open 24/24, 7/7.

<https://www.chu-toulouse.fr/-hopital-pierre-paul-riquet->

You can also make an appointment with a doctor on <https://www.doctolib.fr/>.

### Consultations Fees:

GP: €25— €30/Specialist: €45—€80

Please note that fees can be higher if the doctor has to make a night visit, or a house visit, on a Sunday or on a public holiday.





# Student Life at Icam and Student Associations

## STUDY FACILITIES

### ➔ Icam's Library:

A place located at the heart of the campus where you can study quietly and do your research. Computers and a wide selection of books are at your disposal.

### ➔ Bibliothèques de Toulouse :

<https://www.bibliotheque.toulouse.fr/>

<http://bibliotheques.univ-toulouse.fr/>

## SHARING YOUR CULTURE

with the Toulouse campus students: International Fair

Be the ambassador of your home university and country at the International Fair!





## The Toulouse campus and its community life

Icam will facilitate your arrival and integration to the school and to France:

- ➔ Welcome and Pick-Up Service: from the train stations in Toulouse
- ➔ Administrative assistance (CAF, opening a French bank account, post office, buying a SIM card, etc.)
- ➔ Daily presence at the Toulouse campus if needed
- ➔ Integration “soirées étudiantes” and Buddy Program\*
- ➔ Fun trips in France and Europe during the semesters
- ➔ International Fair

*\* French student buddy will be assigned to you upon arrival. Your buddy will be more than happy to spend time with you and help you with your queries if needed.*





## The Toulouse campus and its community life

Student community life is very rich at the Toulouse campus! There are more than **20 student associations** focusing on various fields such as **arts, sports, music, games, cooking, wine, photos...** The *Bureau Des Elèves*, aka **BDE**, is in charge of managing and supervising these associations.

You can join any of these associations and be at the heart of the student community of the Toulouse campus. Besides gathering students around a common passion, student associations help students develop their personal and professional life! Organization, communication, and teamwork are major points developed in these associations.

There is also a student association dedicated to Toulouse's international students: the **International Club** (*Club International* in French). Any time and whatever you will need, an International Club member will be more than happy to assist you or guide you!

The **International Club** and the **International Relations Office** are available to provide guidance and support to all international students on campus.





## The Toulouse campus and its community life

### OTHER STUDENT ASSOCIATIONS AT THE TOULOUSE CAMPUS ARE:

- **The BDE, *Bureau Des Etudiants*** (Students Council), a 30-student team representing students in the school. They run the other student associations and direct the student life at Icam by organizing sports, cultural and festive events!
- **The BDS, *Bureau Des Sports*** (Sports Club) is a student association made up of 16 Toulouse Campus students. They organize and coordinate all sports activities at the Toulouse campus! Sports like rugby, football, handball, tennis, volleyball, badminton, basketball, squash, boxing, fitness, and many more.... ! Other events such as Ovalies, Coupe de l'Université, La Récré, les Interpromos, Cross Incoming are also organized by the BDS.
- **The *Junior Entreprise* (Junior company)** is an association that connects companies and students, providing solutions to its partner companies while giving learning opportunities to its student members.





## Playing sports

Sports is a huge part of a student's life. With our Sports Club in Toulouse, called BDS (*Bureau des Sports*), we offer everyone the possibility to **join a team and participate in almost every activity**.

Practicing just to have fun or playing against other schools for tournaments and challenges is possible at the Toulouse campus.





# Living in Toulouse

## LEISURE AND ACTIVITIES

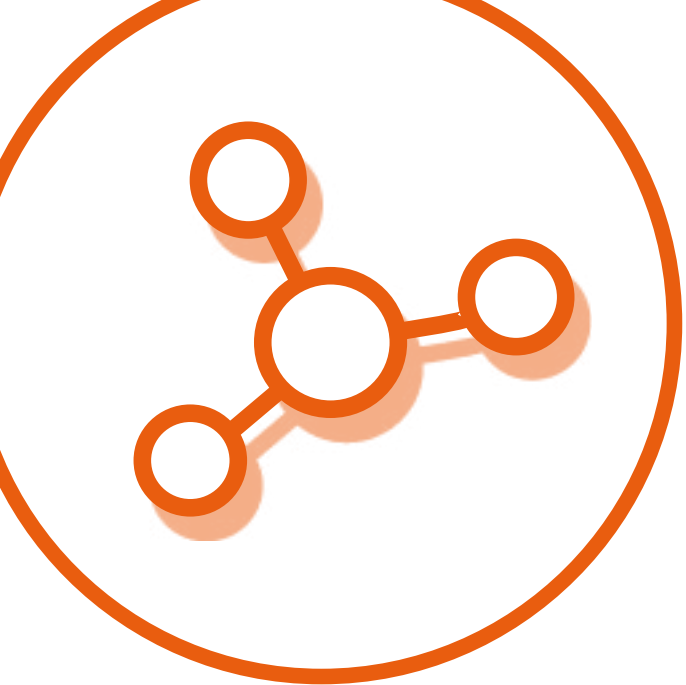
### CULTURE IN TOULOUSE

Toulouse has many good places to eat out or have a drink. There are also numerous cinemas in the center, as well as theaters and concert halls.

Toulouse has beautiful sights, such as the Capitole, the Saint-Sernin Basilica, the Jacobins, the Augustins, the Saint-Etienne Cathedral, the Pont Neuf Bridge, Space City “La Cité de l’Espace”...

- Information: **Tourist Office**  
*Donjon du Capitole — 31000 Toulouse - 05 61 11 02 22*  
[www.toulouse-tourisme.com/](http://www.toulouse-tourisme.com/)
- Ask for a **free guidebook on Toulouse and information about the region.**  
Official site of the Regional Tourism Committee:  
[www.tourisme-midi-pyrenees.com/fr/index.php](http://www.tourisme-midi-pyrenees.com/fr/index.php)
- See the **interactive plan** of Toulouse:  
<https://www.plan.toulouse.fr/PDI/>





# Communication and connection

## POST OFFICE, ALSO *LA POSTE* IN FRENCH

Post Offices are usually open **weekdays** (9 a.m.—5 p.m.) and on **Saturdays** (9 a.m.—12 p.m.).

Mailboxes or “**Boîte aux Lettres**” are yellow and can be found everywhere in the city (often close to cafés/tabacs and intersections).

Good to know:

Your local Post Office can ensure your mail forwarding for 6 months or a year.

Please visit your Post Office and ask for the corresponding form. Then fill it and pay for a fee.

More info at: [www.laposte.fr](http://www.laposte.fr)

The nearest Post Office to the Toulouse campus is located at **33 Avenue de Grande-Bretagne, 31300 Toulouse**.

## MOBILE PHONE

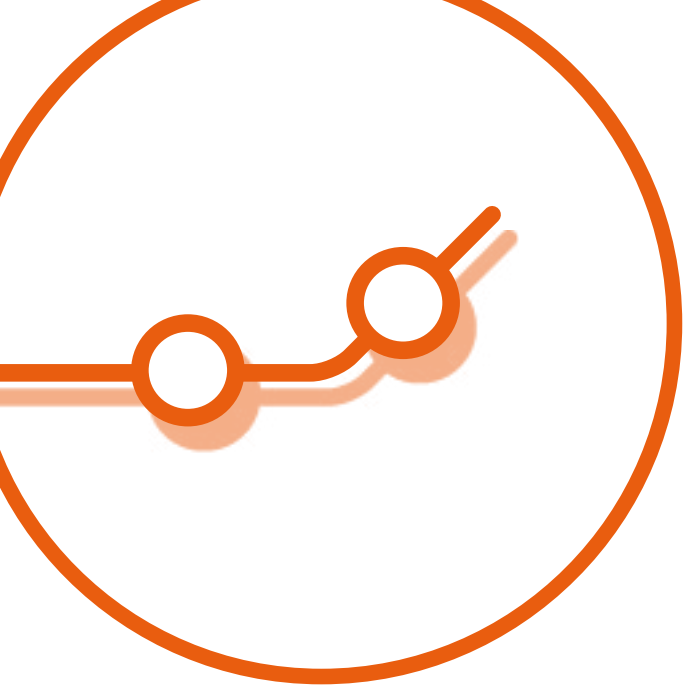
The mobile phone operators in France are: **SFR**, **Orange**, **Bouygues Telecom**, **Virgin Mobile**, **La Poste Mobile** (in the Post Office), **Free Mobile**. **Lebara** is the most prominent: <https://mobile.lebara.com/fr/en>

You can also buy international or national phone cards in tobacco stores or post offices.

## INTERNET

Toulouse Campus has free Wi-Fi in its premises.

Off-campus Wi-Fi may be available in public areas (restaurants, libraries, shops, etc.). Alternatively, you can subscribe for a 3G plan with your mobile prepaid or subscription.



# Transportation

## THE SUBWAY

In Toulouse, there are two subways:

**Line A**—Basso Cambo/Balma Gramont. Serving 18 stations, journey time 22 minutes.

**Line B**—Borderouge/Ramonville. Serving 20 stations, journey time 26 minutes.

Connections between the two lines can be made in the town center at Jean Jaurès station. Lines A and B run every day from 5:15 a.m. until midnight from Sunday to Thursday and until 3 a.m. on Friday and Saturday.

### Night service

From 9:30 p.m. to 3 a.m. on Friday and Saturday and from 9:30 p.m. to midnight from Sunday to Thursday, the following lines run at night:  
—Metro lines A and B.

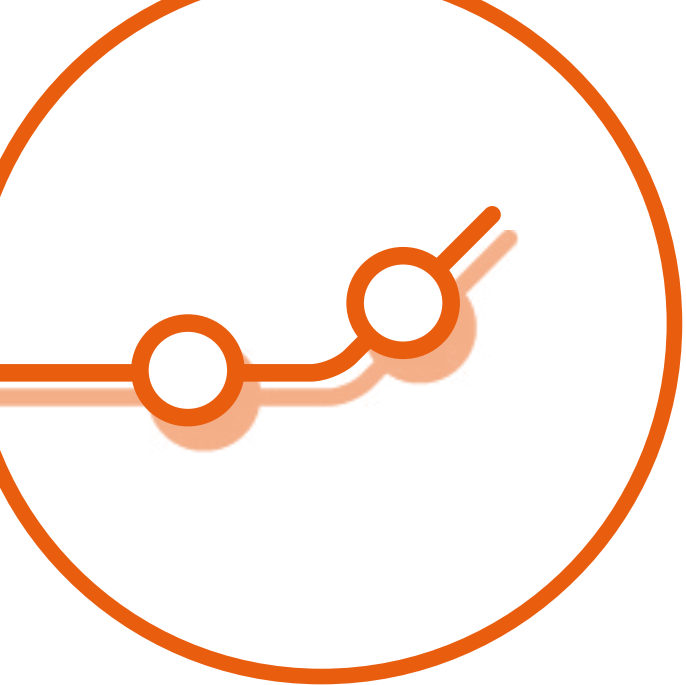
## THE TRAMWAY

**Line T1**—Palais de Justice/Aéroconstellation. Twenty-four stations from Toulouse to Beauzelle via Blagnac. Journey time 45 minutes.

**Line T2**—Palais de Justice/Aéroport. Sixteen stations from Toulouse to Blagnac. Journey time 32 minutes.

<https://tisseo-collectivites.fr/reseau/metro-tram-bus>





# Transportation

## YOUR JOURNEY

To optimize your trip, use the journey calculator found on all pages of this website.

<https://www.tisseo.fr/en/tickets-price>

### Where to buy your ticket

- Automatic Ticket Dispenser found in every metro and tram station,
- On board from the bus driver,
- On your Android smartphone, using Ticket Easy mobile app (for some tickets only),
- from a Tisséo Sales Point,
- From approved retailers (newsagents, tobacconists and bakeries) in the metropolitan area. They are identifiable by a Tisséo sign or logo in the shop window.

**Your ticket must be validated at the start of your trip to avoid penalties.** Insert your ticket in the automatic validating machine located in the Metro stations and onboard the trams and buses. Keep your ticket until the end of your journey.

## Connections

The tickets allow you to travel on any metro, tram or bus (with the exception of the airport shuttle). A ticket allows the bearer access to, and transfers across, its 4 different lines (3 when parking in a Park and Ride) over a period of 1 hour (1:30 a.m. for the airport shuttle) from the first time the ticket is validated.

Attention: making a return journey on the same line, or recommencing your journey on the same line, will be considered as 2 separate journeys.

## TAXI

<https://www.taxisradiotoulousains.fr/>

<https://www.capitole-taxi.com/>

Alternatively, you can download Uber App on your mobile phone, and get a Uber service from whenever you are in Toulouse.

## RENTING A BIKE

VélôToulouse is a system of self-service bicycles open 5:30 to 2:00 in the morning to rent a bike, available 24 h/24 for bicycle return. There are over 250 stations Vélo-Toulouse.

When you subscribe, you pay the subscription price in the month (€10), year (€25) or weekly (€5) or the right of access to service for a day (€1.20).

<https://abo-toulouse.cyclocity.fr/subscribe/start>

## CAR

European Union (EU) citizens require a valid driving license. Non-EU citizens need international driving licenses from the motoring authority of their country.

An insurance coverage is required when driving in France.



## Other useful information

### FRENCH BANK HOLIDAYS

New Year “Jour de l’An”

Labor Day “Fête du Travail”

Armistice Day 1945

Easter “Pâques”

Ascension Day

Pentecost—Whit Monday “Pentecôte”

National Day “Fête Nationale”

Assumption “Assomption”

All Saints’ Days “Toussaint”

Christmas “Noël”

**Jan 1**

**May 1**

**May 8**

**Monday in April or May**  
depending on the year

**Thursday in May**  
(depends on Lent calendar)

**Monday in May**  
(depends on Lent calendar)

**July 14**

**August 15**

**November 1**

**Dec 25**





## Other useful information

### EMERGENCY CONTACTS

#### European Emergency

**Call Number** (For Emergencies in the European Union) **112**

#### Emergency Number

for the **Deaf**

**114**

Health or Medical

Emergencies

(SAMU)

**115**

SOS Médecin Toulouse

for emergency

at night and week end

**+33 (0) 5 61 33 00 00**

Police

**117**

Fire brigade

**118**

### LOST OR STOLEN PASSPORTS

You must report the loss or theft of your passport or ID card to the police immediately. Declare it to the nearest **police station**, and keep the report for the follow-up.

A new passport request should be done to the **Embassy or Consulate** of your home country in France.

### LOST DEBIT AND/OR CREDIT CARDS

Lost or Stolen Cards: **+33 (0) 8 92 705 705**



**Welcome to Icam,**  
we hope you will enjoy your stay with us!

2021–2022