STUDENT BOOK Lille





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Welcome to Icam!

On behalf of the Icam family, I am very happy to welcome you to our school. Be assured that all Icam staff and students are committed to make your studies a success.

Icam has the ambition to train competent men and women, active in the business community and the society.

We value self-improvement necessary to learn a profession: learning requires full personal commitment and is a privileged place for human development. Competent employees, managers and entrepreneurs are experienced women and men; they have experienced real life and have learned to make the most of it. They collectively seek solutions.

Icam offers you the opportunity to put theory into practice by confronting you with real-life problems. You will also have the opportunity to run projects and collaborate with other students. Succeeding together is a great challenge, which can reap extraordinary results.

We are convinced that Icam offers a place to exercise your freedom—freedom of choice and action. You can be active in your training. You can interact with your peers, with your teachers, even industry representatives. Your success is a result of your personal choices. Icam trains generalist engineers open to innovations in multiple technological fields. This will be the opportunity for you to expand your knowledge and take into account the bigger picture of all the projects you carry out. You will certainly discover new approaches that will enrich you. We are convinced that solutions to ecological and societal challenges will come from a multidisciplinary approach.

You will also immerse yourself in the French culture. You will learn to adapt yourself. At the same time, it will allow you to better perceive the values of your culture. Be yourself, cultivate your roots. Share who you are too. Intercultural dialog is a mutual enrichment.

I hope that your experiences at Icam may accompany you throughout your life. Take advantage of this privileged time to develop a network full of solidarity. We hope that tomorrow you will be able to contribute to a more united world. It's through achieving great projects together that your friendships will be strong and last forever.

Help us build together the Icam and the world of tomorrow!

Have a nice stay at Icam!





Marc Genuyt International Programs Deputy Director



About the Icam Group

The Icam Group welcomes around 800 engineering students and 500 trainees (Vocational Training) every year, with the help of its 120 employees.

There are different campuses of Icam Group in France:

- Lille Campus
- Paris-Sénart Campus
- Nantes Campus

- Bretagne Campus
- Vendée Campus
- Toulouse Campus

The Icam Group also has an international network and several campuses abroad, such as

- Congo and Cameroon with Institut Ucac-Icam
- India with Loyola Icam College of Engineering and Technology
- Brazil with Unicap-Icam International School
- Democratic Republic of Congo with ULC-Icam
- Ecuador with PUCE-Icam







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Welcome to the Lille campus



María Herbaut, Lille campus International Relations Office Dear International Exchange Students,

We are very happy to welcome you to our Engineering School. You are now an important member of the Lille campus. Congratulations!

This booklet has been put together to help you better prepare your international mobility program at the Lille campus.

The International Relations Office, together with the other school departments, is at your disposal to help you organize your stay in our country, and your study period in our school.

We fully recommend that you read the following handbook attentively, and to consult your advisor, Registrar's office and/or the International Relations Office Department at your home institution before your departure. The more questions you clear up prior to your departure, the better.

Please do not hesitate to contact us if you need any help!







About Lille

Located in northern France, Lille is the capital of the Hauts-de-France region and is one of the country's largest cities. With more than a million people in its urban area, the least we can say is that it attracts people and lots of students!

Thanks to its great geographical location, Lille is a real international hub that links 5 European cities in a concentrated area of 250 km². Lille is only an hour away from Paris via the highspeed TGV train, and an hour-and-a-half from London via the Eurostar trains. Lille is also only minutes away by car from the Belgian border, with the Netherlands and Germany being a few hours' drive away. Lille is definitely at the heart of Europe!

Last but not least, the reputation of the inhabitants of the North is well established. We all know that **the Ch'tis are warm and welcoming!** Furthermore, although, the weather is not the most convincing factor, Lille is **definitely THE student city!**







The Lille campus & Overall Directory

The Lille campus is the historical campus of the Icam Group. It was **founded** in 1898 by Camille Féron and Philibert Vrau with the help of Jesuits and industrials.

The Lille campus is also an active member of the Université Catholique de Lille.

School address	6 rue Auber, 59000 Lille, France	
	Opening hours: from Monday to Friday 8:00 a.m5:30 p.m.	
	https://en.icam.fr/	Director Franck Jimenez
Your main contact	María HERBAUT-AGUIRRE	Dean of Studies Sophie Delpierre (parco
	maria.herbaut-aguirre@icam.fr	Stéphane Decossin (par
International Relations	+33 (0) 3 20 22 60 76 / +33 (0) 7 86 89 95 85	apprentissage), Anne Flautre (parcours
OfficeManager (Incoming		Assistant Dean of Studie Nathalie Paulmier (PO-
& Outgoing students)	Opening hours: from Monday to Friday 9.00-12.00 14.00-17.00	Michèle Pluss (A3-A4-A Hind Behague (I1-I2) Chloé WALLART(I3-4-5)



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The Lille campus & Overall Directory

ACADEMIC DATES:

ORIENTATION SESSION

First week of September or First week of February (Information Session, French courses...)

SEMESTER DATES

For Year B3:

Fall Semester: Sept to end January Spring Semester: February to early June

For Year M1:

Fall Semester: end September to end January Spring Semester: early Feb to early July

For Year M2:

Fall Semester: early September to mid February Spring Semester: early February to early July







Documents Checklist

To help you prepare for your arrival in France, we have summarized a list of documents that you would want to have at hand both in print and in digital format prior to your departure.





- □ Visa and/or *titre de séjour* where applicable (see Formalities section)
- Insurance or Health coverage if you have one, or European Health Insurance
 Card if you're a European Student
- Certified copy of your Birth Certificate translated into French by a sworn translator. Contact your local French Consulate or Campus France to get a list of certified translators.
- Original Documents submitted to the French Consulate or Embassy in your home country (you may be asked to show these documents when entering France).
- Certificate of accommodation





Formalities

BEFORE COMING TO FRANCE

COST OF LIVING IN FRANCE

Depending on your student budget, studying in France may be expensive.

France's website Campus provides an accurate and up-todate cost of living information in France. Please visit: https://www. campusfrance.org/en/preparingbudget-student-France for these up-to-date costs.

Below is a sample monthly budget for your reference:

Housing €400-500 Electricity* €30 €200-300 Food and Groceries Transportation €30-35

Health Insurance

Mobile Phone Credit or Subscription

Internet Services*

* if not already included in rental price of accommodation



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Student visa

Depending on your nationality, your situation and the length of your stay, you may need to obtain a visa to study or conduct research in France.

If you are staying in France for more than three months, a Student Visa is required. You can obtain it from the French representatives in your home country (Embassy or Consulate).

In order to know if you need a visa, please visit the official website for the visa application to get accurate and up-to-date information: https://france-visas. gouv.fr/

If you want to have more specific information about your situation, ask the French services of your home country directly, or visit Campus France's website https://www.campusfrance.org/en/the-differenttypes-of-visas

Please bear in mind that you are responsible for complying with the French laws regarding residence permits. Anticipate and find out the legal requirements that concerny oubefore your departure.

€220

€2-35

€10-40











Formalities

AFTER ARRIVAL IN FRANCE

Visa Student Online Validation

If you have a student visa in your passport, you must validate your visa on the OFII's website (Office Français de l'Immigration et de l'Intégration) within three months of your arrival. A special session will be held by the International Relations Office of your campus in order to help you do this procedure. You can also do it on your own at:

https://administration-etrangers-en-france.interieur. gouv.fr/particuliers/#/.

•) icam In order to do the validation, you will need to have in your possession:

- a valid email address,
- information about your visa,
- □ your arrival date and home address in France,
- and a €60 stamp that you will need to buy on the same website.

Validating your Student Visa is one of the first priorities after your arrival. Besides being a legal requirement, it is essential to give you access to housing and social security assistance during your stay.



Social Security enrollment

Registration to social security, French Sécurité Sociale, is free and mandatory for all students in France, whether French or international.

Non-European students must enroll in the Sécurité Sociale upon arrival.

This is also a major priority to be accomplished as soon as you arrive. A special session by the International Relations Office will be held to help you do this procedure. If you wish to do it on your own, you will have to do it online as soon as you register at school at:

https://etudiant-etranger.ameli. fr/#/

You will need to submit copies of the following documents:

- passport
- **visa** and/or **titre de séjour**
- certificate of enrollment
- **bank account details in France** (RIB number)
- **certified copy of Birth** Certificate translated into French by a sworn translator. (Contact your local French Consulate or Campus France to get a list of certified translators.)
- European Students must be subscribed to the European Health Insurance.

The European Health Insurance Card must be requested prior to arrival in France. If not applicable, enrollment in the Sécurité Sociale is compulsory.





MEDICAL VISIT

Non-European students, or European students without a European Health Insurance Card, will need to fill in a medical form during the application process.

This form is sent to the email address indicated by the International Office of your Campus. It is mandatory to complete the medical form prior to your arrival in France. If you are unable to do so, you will have to visit the university's medical center for a medical exam at your own expense.



Opening a French Bank account

Having a French bank account will be necessary for your enrollment to the **French Social Security**, for applying for the **CAF**, and will make your life in France a lot easier!

Besides the above-mentioned cases, you will need it to **subscribe to a phone company** and to a **student transport card**. Please note that in France, you will also be required to give your **RIB** (Relevé d'Identité Bancaire), which is your bank account details, for many things!

WHERE TO OPEN A BANK ACCOUNT IN LILLE?

We advise you to go to the **Société Générale located** at **75** *b boulevard Vauban, 59800 Lille.* **Most of our international students open their bank accounts there.**

However, please bear in mind that when students from abroad wish to open a bank account, they are asked to provide a number of documents such as an **enrollment certificate** (*Certificat de Scolarité*), a copy of your **passport** or **ID Card**, and your **housing contract or certificate of accommodation**.







The Lille campus will be delighted to guide you upon arrival in Lille!

Arrivals to Lille can be by **airplane**, **train**, **bus** or **car**, depending on where you come from. In case you arrive by **airplane from Paris** (there are two airports there: Orly and Roissy-Charles de Gaulle), you should take a train or a bus to the **Gare Lille Flandres** or to the **Gare Lille Europe**. An International Club member can pick you up in any of those train stations and take you to your accommodation. If you want to benefit from this service, you will have to reply to the International Club's email as soon as you get your train tickets confirmation, and indicate the pieces of information they will require.

Lille's airport is **Aéroport de Lille-Lesquin**. From here, you should take a **taxi to Lille** and to your accommodation directly.

TO COME TO OUR CAMPUS BY SUBWAY:

From the Lille Flandres station, take line 2 (red line) of the underground, direction St. Philibert. Then get off at Cormontaigne station and walk through the Boulevard Bigo Danel, turn left as soon as you see the Icam sign.

You can also get off at the Port de Lille station, and head to rue de Turenne. Turn left at Rue Philippe-Laurent Roland, and finally turn right at Rue Auber.

You can use Google maps as an easy way to visualize your route.







ORIENTATION SESSION

Upon arrival to the campus, you will be asked to attend the **Orientation Session**. This takes place in **September** for the Fall Semester, and **the end of January or middle of February**, for the Spring Semester.

Timetables, course methods and evaluation processes will be discussed at the Orientation Session. Practical information for your studies at your campus and your new life in Nantes and France will also be shared.

We encourage you to list all of your questions upfront and raise them during the Orientation Session. They can be helpful for you, and for the other students attending it.







Arrival

FRENCH CLASSES

As an international student, you will have the opportunitytoimproveortoacquireFrenchlanguage skills during your study program. French courses are held each semester, and are accompanied by cultural activities. These courses will not only help you speak French quicker, but will also help you understand the French culture and facilitate your integration.

The Lille campus offers FLE courses (Français LangueÉtrangère=FrenchasaForeignLanguage) to exchange students without any extra charge.

You can read more about the French as a Foreign Language Program of Icam here.

If you are planning to have extra courses, here is a good address: Alliance Française de Lille — Cours de Français Langue Étrangère — French as a foreign language 2 rue Bernos, 59000 Lille +33 (0) 7 61 58 52 22 https://www.aflille.org/

STUDENT CARD

International Students enrolled in a mobility program at Icam will get an Icam student card upon arrival.

During the application process, youmust provide an **identity photo** in.jpeg format. The student card will give you access to reduced fares for museums, cinemas and more, and will be essential to access the campus's buildings and facilities.



ACCOMMODATION

Icam Lille's international exchange students are welcome to stay at any of the student residences of the Université Catholique de Lille.

We strongly recommend to specifically stay at the Foyer International Sainte Camille located at 10 Rue de la Bassée, 59000 Lille. This student residence is the closest to the Lille campus, and will allow you to enjoy and make the most of your Lille campus student life!

In order to book a room, you will have to make the reservation by yourself and inform the International Relations Office of the Lille campus about your reservation once it is done.

For further information and reservation details please visit:

https://www.all-lacatho.fr/en/listaccommodation





Financial housing help

You may qualify for **rent subsidy** as an international student in France. If you do, the CAF (France's family assistance fund) distributes monthly allowances under one of two national programs (APL-Aide Personnalisée au Logement; or ALS-Allocation de Logement à caractère Social). Many international students already benefit from these programs. You can carry out an online simulation to verify your eligibility for the subsidy and if eligible, how much monthly assistance you are entitled to.

European students can apply their European Health Insurance Card. Non-EU students have to apply for the CAF at the same time as they apply for Social Security.

HOW AND WHERE TO APPLY?

- → Apply online to the Caisse d'Allocations Familiales (CAF) on www.caf.fr
- > Fill in the student file, print it, attach the required documents* and send them to the address provided by the CAF. This application is dependent of the CAF where your accommodation is located.





DOCUMENTS REQUIRED:

- **RIB** (*Relevé d'Identité Bancaire*) provided by your French Bank when you open your French Bank account.
- Copy of ID and/or passport
- Copy of your **stamped visa** or **European ID** Card.
- **Birth Certificate** certified by a notary and translated into French by a sworn translator.
- Copy of your **accommodation contract**
- Proof of not evidence of monthly income

EXCLUSIONS TO CAF APPLICATION

- You are sub-renting a place (except if the landlord accepts to give you a housing certificate "Attestation d'hébergement")
- You don't have a French bank account.







Please note that the French social health system is one of the best health care in the world, and it offers medical and health services for students, including preventive and wellness services. French health care coverage, provided under the *Sécurité Sociale* system, gives you partial reimbursement of your health expenses (visit to the doctor, medical check-ups, etc.), and registration is free.

Moreover, General Practitioners (*médecins traitants*) in France deal with all health problems from strep throats to back aches and specialists are specialized in pathology or part of the body. For example, dentists for the teeth, ophthalmologist for the eyes, etc.

Note that a visit to a specialist has to be prescribed first by a General Practitioner.







To consult a doctor, you can go to the **University Health Centre**, located at: *CPSU* 67 boulevard Vauban 59000 Lille.

If you have an emergency, you can go to the **Centre Hospitalier de l'Université de Lille**, located at: *2 Avenue Oscar Lambret, 59000 Lille*, open 24/24.

https://www.chu-lille.fr/

You can also make an appointment with a doctor on <u>https://www.doctolib.fr/</u>

Consultations Fees:

GP: €25–30/Specialist: €45–80

Please note that fees can be higher if the doctor has to make a night visit, or a house visit, on a Sunday or on a public holiday.







Student Life at Icam and Student Associations

STUDY FACILITIES

 \rightarrow ALL: Student life services offered to students of the Université Catholique de Lille : https://www.all-lacatho.fr/en/

ALL follows the students in the five essential units of student daily life: catering, housing, health, society and sport. It is located at 47 Boulevard Vauban, near the Lille campus. Open hours vary, depending on the service. Please check their website for further information.

A sports center, a fitness room, and other sports activities are also available. You will need to sign up in order to have access.

\rightarrow Library of Université Catholique de Lille :

As a member of the Université Catholique de Lille, the Lille campus students have access to the university library. It is free of charge and is located at 60 rue du Port, 59000 Lille.

LOL (Library OnLine): http://lol.univ-catholille.fr/ \rightarrow

LoL is an online database where you can find several resources such eBooks, magazines, scientific articles, etc.

Icam's library: Icam also has its own library, located at the heart of the campus. You can study and do your research here. Books and computers are also at your disposal.







The Lille campus and its community life

Icam will facilitate your arrival and integration to the school and to France:

- → Welcome and Pick-Up Service: from the train stations in Lille,
- → Administrative assistance (CAF, open a French bank account, post office, buy a SIM card, etc.).
- → Daily presence at the Lille campus if needed
- Integration "soirées étudiantes" and Buddy Program*
- → Fun trips in France and Europe during the semesters (subject to availability)
- → International Fairs**

*You'll be assigned a French buddy who will be more than happy to spend time with you and help you if needed.

** You will have the opportunity to be the ambassador of your home university and country, and to give information to students wishing to go abroad like you!







The Lille campus and its **community life**

At the Lille campus, **student community life is very rich**! There are more than 40 student associations, focusing on various fields such as arts, sports, music, games...

The Bureau Des Elèves, also known as BDE, is in charge of managing and supervising these associations.

You can join any of these associations and be at the heart of the student community of the Lille campus. Besides gathering students around a common passion, student associations help students develop their personal and professional life! Organization, communication, and teamwork are major points developed in these associations.

There is also a student association dedicated to the Lille international students: the International Club (Club International in French). Any time and whatever you will need, an International Club member will be more than happy to assist you or guide you!

The International Club and the International Relations Office are available to provide guidance and support to all international students on campus.







The Lille campus and its **community life**

OTHER STUDENT UNIONS AT THE LILLE CAMPUS ARE:

- The BDE, Bureau Des Etudiants (Students Council), a 30-student **N** team representing students in the school. They run the other student associations and direct the student life at Icam by organizing sports, cultural and festive events!
- Film'Icam, this Student Association is in charge of taking pictures Le **BDS, Bureau Des Sports** (Sports Office Union), it is a student and making videos during events at the Lille campus. Film'Icam union made up of 16 Lille campus's students. They organize and ensures the promotion of the various student activities and projects. coordinate all sports activities such as rugby, football, handball, Film'Icam also makes videos for different short-film contests or just tennis, volleyball, badminton, basketball, squash, boxing, fitness, because they've been inspired and want to reflect that in a video! and many more....! Many events throughout the year are also organized by the BDS.
- L'atelier Low Tech Icam, is a DYI community of all levels of expertise. L'atelier Low-Tech offers access to a well-equipped workshop where The **junior entreprise (Junior company)** is an association that students can make a wide range of technical and low-tech projects. connects companies and students, providing solutions to its Students will be able to pursue different projects such as creating partner companies while giving learning opportunities to its objects out of salvaged materials, finding concrete solutions to a realstudent members. life problem, building up and making a windmill made out of HS **Raid Icam** is an association whose objective is to organize a yearly 1 printers, creating solar ovens allowing cooking without using a single multisport raid and a 15 km trail run, trail bike... kW of electricity, or even a machine capable of producing football balls with plastic waste! **Festi** is an amateur theater made up around 12 students who take
- N on the role of directors, comedians and actors. The Festi organizes various plays throughout the year, and is open to students who are spending at least a year at the Lille campus.





P&F, the **Icam radio**, proposes a different playlist each week. It also airs interviews with new associations, and gather testimonials from students talking about their international, professional and other experiences.





Playing sports

Sports take a huge part in students' lives. With our Sports Club in Lille, called BDS *(Bureau des Sports)*, we offer everyone the possibility to join a team and participate in almost every activity.

Practicing just to have fun or **playing against other schools for tournaments and challenges** is possible at the Lille campus.

The Lille campus offers almost **20 different sports activities**. Students can join team sports like football, rugby, volleyball, basketball, handball, or other individual sports like climbing, swimming, martial arts, squash...

And it also offers reductions to go to the swimming pool or the closest gym, and there is the possibility to rent the paintball equipment for a weekend.

The Lille campus provides the best conditions for students to meet peers and have fun. It also organizes events in the school like the "**inter-batch tournament**". Each year, the students do their best to win the title!

Should you wish to participate in any activity, you only have to sign up to the association. You will need to bring a **medical certificate** to the BDS office. The BDS team will be more than happy to see you there!







Living in Lille

LEISURE AND ACTIVITIES

CULTURE IN LILLE

Lille has some beautiful sights such as the opera de Lille, Notre Dame de la Treille Cathedral, the Beffroy, the Chamber of Commerce, the Grande Place, and many more.

Among the cultural places you should visit, there are:

- Beffroi de Lille Located at Rue Roger Salengro, 59000 Lille
- Palace of Fine Arts (Palais des Beaux-Arts de Lille) http://pba.lille.fr/
- Opéra de Lille https://www.opera-lille.fr/

- de Géologies

- com/



Théâtre du Nord https://www.theatredunord.fr/

Le Musée d'Histoire naturelle et http://mhn.lille.fr/

Notre-Dame de la Treille Cathedral Located at Place Gilleson, 59800 Lille https://cathedralelille.fr/

La Citadelle Park https://parcdelacitadelle.lille.fr/

Le Musée de la Piscine (La Piscine — Musée d'art et d'industrie André Diligent de Roubaix) https://www.roubaix-lapiscine.

SHOPPING CENTERS IN LILLE:

- WestField EuraLille https://fr.westfield.com/euralille
- Le Centre V2 https://www.lecentrev2.com/



Communication and connection

POST OFFICE, ALSO LA POSTE IN FRENCH

Post Offices are usually open **weekdays** (9 a.m.— 5 p.m.) and on **Saturdays** (9 a.m.—12 p.m.).

Mailboxes or "Boîte aux lettres" are yellow and can be found everywhere in the city (often close to cafés/tabacs and intersections).

Good to know:

Your local Post Office can ensure your mail forwarding for 6 months or a year.

Please visit your Post Office and ask for the corresponding form. Then fill it and pay for a fee.

More info at: www.laposte.fr

The nearest Post Office to the Lille campus is located at 129 Rue Colbert, 59800 Lille.

The mobile phone operators in France are: **SFR**, Orange, Bouygues Telecom, Virgin Mobile, La Poste Mobile (in the Post Office), Free Mobile. Lebara is the most prominent: https://mobile. lebara.com/fr/en You can also buy international or national phone cards in tobacco stores or post offices. INTERNET



MOBILE PHONE

The Lille campus has free Wi-Fi in its premises.

Off-campus Wi-Fi may be available in public areas (restaurants, libraries, shops, etc.). Alternatively, you can subscribe for a 3G plan with your mobile prepaid or subscription.



Transportation

THE SUBWAY

In Lille, there are two automatic lines. They are the world's first automatic subways (1983). They go to 60 stops and cover 45 km.

Line 1 (yellow): Villeneuve d'Ascq 4 Cantons <--> Lille CHR Eurasanté (Regional Hospital)

Line 2(red):LommeSaintPhilibert(Hospital)<-->Tourcoing CH Dron (Hospital)

To enjoy the subway service, you will need a PassPass Card. To buy one, you can go to an Ilévia's office (https://www.ilevia.fr/fr/).

THE TRAMWAY

Lille also has two tramway lines with more than 35 stops connecting Lille to Roubaix and Tourcoing.

Tramway R: Roubaix Eurotéléport <--> Gare Lille Flandres

Tramway T: Tourcoing Centre <--> Gare Lille Flandres









Transportation

THE BUS

There are more than 60 bus lines in Lille.

Buses, tramways and subways run everyday (except

May 1st) from 5:30 a.m. to around midnight.

To know the prices and the timetables visit: <u>https://</u> www.ilevia.fr/fr/

TAXI

Several taxis are available from Lille Lesquin Airport, or From Lille Flandres or Europe Train stations.

Taxis Gare Lille : +33 (0) 3 20 06 64 00

Taxis Rihour: +33 (0) 3 20 06 64 00

Taxi Union: +33 (0) 3 20 06 06 06

You can also download Uber App on your mobile phone, and get a Uber service from whenever you are in Lille.



RENTING A BIKE

In Lille, you will find thousands of V'Lille. These are the city's bikes and are at your disposal anywhere you see a self-service station in the Lille Metropolis.

For more info, visit: <u>https://www.ilevia.fr/cms/vlille/</u>

CAR

Nationals of the European Union (EU) require a valid driving license. Nationals of the non-EU countries should obtain an international driving license from the motoring authority of their country.

An insurance coverage is required when driving in France.



Transportation

LILLE AND EUROPE

You will enjoy Lille for its rich historical and cultural vibe, for its incredible student atmosphere and for its metropolis ambiance. Lille is also a real European hub that links several European Capitalssuch as London, Brussels, Amsterdam, Paris and more cities in just a few hours by plane, train or car!

You will be able to benefit from one of the best transportation networks in Europe during your stay in Lille.

TRAVEL FROM LILLE TO OTHER COUNTRIES

Lille has a small international airport, the Lille-Lesquin Airport, that can connect you to several nearby cities and countries.

We advise you to take a taxi or an **Uber** when coming to or from the Lille-Lesquin airport as there is no public transportation nearby.

You can also use the TGV train services from the Lille Flandres and Lille Europe train stations to go abroad. In Lille Europe Train Station, you will also find the **Eurostar station** which takes you to London directly in only a little bit more than an hour! Other destinations are also possible.

Please check <u>https://www.sncf.com/fr</u> and <u>https://</u> www.eurostar.com/fr-fr/train/lille-londres

icam





Other useful information

FRENCH BANK HOLIDAYS

New Year "Jour de l'An" Labor Day "Fête du Travail" Armistice Day 1945 Easter "Pâques"

Ascension Day

Pentecost—Whit Monday "Pentecôte"

National Day "Fête nationale" Assumption "Assomption" All Saints' Days "Toussaint" Christmas "Noël"

Jan 1

May 1

May 8

Monday in April or May depending on the year

Thursday in May (depends on Lent calendar)

Monday in May (depends on Lent calendar)

July 14

August 15

November 1

Dec 25







Other useful information

EMERGENCY CONTACTS

European Emergency Call Number (For Emergencies in the European Union)	112
Emergency Number for the Deaf	114
Health or Medical Emergencies (SAMU)	115
SOS Médecin Lille for emergency at night and week end	+33 (0) 826 46
Police	117
Fire brigade	118





LOST OR STOLEN PASSPORTS

If your passport is stolen or you lose it, you need to report it to the nearest **police station** and keep the receipt for any further procedures.

A new passport request should be done to the **Embassy** or Consulate of your home country in France.

LOST CREDIT OR DEBIT CARDS

6 91 91

Lost or Stolen Cards: **+33 (0) 8 92 705 705**



J Icam Welcome to Icam, we hope you will enjoy your stay with us!

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2021-2022